



STUDENT WELFARE

The Director of International Students is responsible for overseeing the academic and social welfare of the International Students during their study in New Zealand.

PASTORAL SUPPORT PERSON

It is compulsory for International Students to have a Pastoral Support Person whilst studying at Marcellin College. This is a very important support role and is designed to make the student's stay in New Zealand as smooth and as safe as possible. The Pastoral Support Person is appointed by the college but may, in some cases, be a privately arranged Support Person (e.g. a relative or close friend of the family).

The Pastoral Support Person's responsibilities are:

- Arranging transfers to and from the airport
- Provide regular up-dates to the parents regarding the welfare of the student
- 24/7 emergency contact
- Notifying the school and the parents of any concerns about the student's wellbeing
- Assist with official matters in New Zealand i.e.

financial matters (setting up trust accounts and personal bank accounts)

visa renewals and immigration department issues

medical issues and emergencies

travel arrangements

insurance matters

parent/teacher interviews

formal correspondence

The Pastoral Support Person is accountable to both the parents and the Director of International Students. The Director of International students also maintains regular contact with the students and parents.